

# THE RYAN WHITE PROGRAM

A Safety Net for Persons Living with HIV



ONE CITY. ONE JACKSONVILLE.

## RYAN WHITE PART A ADMINISTRATIVE OFFICE

Social Services Division  
1809 Art Museum Dr. Suite 100  
Jacksonville, FL 32207  
(904) 255-3347  
[www.coj.net/rwpc](http://www.coj.net/rwpc)



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of the U.S Department of Health and Human Services (HHS)



Ryan White was diagnosed with AIDS on December 17, 1984. He was one of the first children, and one of the first hemophiliacs to come down with AIDS. This was a time where there was no education and little information on AIDS.

When Ryan was diagnosed, he was given 3-6 months to live. His mother worried that every cough, every fever, was going to be his last. No one expected Ryan to become healthy enough to return to school, but after a while he was ready. Unfortunately, the school system was not as ready for his return. It took a year and a half of court hearings and proceedings before Ryan was allowed to return to school. Ryan and his mother Jeanne White Ginder fought for his right to attend school, and their courageous fight against AIDS-related discrimination helped educate the nation about HIV.

Ryan White had been diagnosed with AIDS at age 13. He died April 8, 1990 at the age of 18. Four months after his death, Congress passed the AIDS bill that bears his name – The Ryan White CARE (Comprehensive AIDS Resources Emergency) Act. The legislation has been reauthorized four times since and is now called the Ryan White HIV/AIDS Program. Ryan’s legacy is that all people living with HIV today can now have access to getting medical care, treatment, and medications to help them live longer and healthier lives.

## **THE RYAN WHITE ADMINISTRATIVE OFFICE**

The Ryan White Administrative Part A Office is part of the City of Jacksonville’s Social Services Division. The Ryan White office works to ensure that low-income people in the Jacksonville Transitional Grant Area (TGA) receive the care and support services they need while living with HIV. The Jacksonville TGA includes the counties of Clay, Duval, Nassau, and St. Johns.

The City of Jacksonville Ryan White Part A administrative staff, in partnership with the Metropolitan Jacksonville Area HIV Health Services Planning Council, and the Florida Department of Health, coordinates the delivery of these services to over 4,300 people living with HIV, and their families.

The Ryan White Part A office is not an agency. They do not provide any medical, case management, emergency, housing, or other services to individuals. They perform day-to-day administration that includes programmatic and fiscal monitoring of the Ryan White program, reporting program milestones to HRSA (Health Resources and Services Administration), and paying invoices from local agencies who do provide the actual services to Persons Living with HIV (PLWHs).

The Ryan White Part A Office is located at 1809 Art Museum Drive, Suite 100, Jacksonville, FL 32207. You can also contact the office at (904) 255-3347.

## The Metropolitan Jacksonville Area HIV Health Services PLANNING COUNCIL

An important aspect of the Ryan White Program is its focus on community health planning for HIV care and treatment. Ryan White Planning Councils are unique; there is no other federal health or human services program that legislatively requires a local planning body to make decisions about how funds will be used. And to make sure the voices of people living with HIV are heard, each Planning Council is required to have at least 33% of its members be consumers who are not employed by an agency receiving Ryan White funding.

A Planning Council is not a club or group that someone ‘joins’. Prospective members are either recommended by someone, or apply on their own to the city or county’s chief elected official to be considered for an appointment. In Northeast Florida, the chief elected official is the Mayor of Jacksonville. Applicants go through a membership process which includes an interview for the open seat they are applying for. Each member of the Planning Council represents a particular seat:

|   |                               |
|---|-------------------------------|
| Ryan White Part A Consumer                    | Representative of Formerly    |
| Community Based or AIDS Service Organization  | Incarcerated PLWH             |
| Social Service Provider                       | Local Public Health Agency    |
| Mental Health Provider                        | Medicaid Agency (AHCA)        |
| Substance Abuse Provider                      | Part B Grantee                |
| Health Care Provider                          | Part C Grantee                |
| Hospital or Health Care Planning Agency       | Part D Grantee                |
| Other Federal HIV Programs (incl. Prevention) | Non-Elected Community Leaders |

## THE RYAN WHITE PROGRAM

The Ryan White HIV/AIDS Program (RWHAP) provides a comprehensive system of care that includes primary medical care and essential support services for people living with HIV who are either uninsured or underinsured. It is the third largest Federal program serving people living with HIV; only Medicare and Medicaid programs are larger. Ryan White is a **payer of last resort**.

The Program serves as an important source of ongoing access to HIV medication that can enable PLWH to live close to normal lifespans. This Program works with local community-based organizations to provide HIV care and treatment services to more than 4,000 people in Northeast Florida.

Since 1995, the Jacksonville area has received over \$100 million in Ryan White Part A funds which paid for doctor’s visits, labs, dental, case management, emergency services, food banks, medications, and a host of other services.

The Ryan White Program is here for you. If you have been recently diagnosed with HIV, or know someone who has, then contact CAN Community Health at 904.508.0710 ext. 26302 OR the Florida Department of Health at 904.253.1040 to get enrolled.

## GETTING ENROLLED IN RYAN WHITE

Whether you're newly diagnosed, or have been out of the system for a while, your first step is to get enrolled in the local Ryan White Program.

### How to apply

Schedule an appointment with CAN Community Health, by calling **904.508.0710 ext. 26302**. Their office is located at 4615 Philips Highway in Jacksonville. Eligibility specialists also take appointments one day a week at

UF CARES – 655 W. 8<sup>th</sup> Street  
NFAN Office – 2715 Oak Street

But you must call the above phone number to make an appointment regardless of the location.

Some individuals may qualify for AIDS Drug Assistance Program at the Florida Department of Health – Duval at the Comprehensive Care Center (Dept. of Health) located at 515 W. 6<sup>th</sup> Street. Call to see if you qualify and schedule an appointment with an eligibility specialist by calling **(904) 253-1040**.

## CONSUMER ADVISORY BOARDS (C.A.B.)

C.A.B.s provide a client's perspective and represent the HIV community in making sure activities are carried out in a way that best meets clients' needs. C.A.B. meetings are open to the clients of that particular agency. If you are bringing a guest who is not a client, please contact the agency first, to see what their guidelines are for non-clients attending C.A.B. meetings.

AHF Consumer Advisory Board 381-9651 x-3118  
2 Shircliff Way, Suite 900  
Meets the 3<sup>rd</sup> Wednesday of the month at 11:00 a.m.

Florida Department of Health – Duval 253-1886  
515 W. 6<sup>th</sup> Street, 3<sup>rd</sup> Floor  
Meets the 3<sup>rd</sup> Thursday of the month at 12:00 noon

UF CARES 244-3394  
655 W. 8<sup>th</sup> Street  
Meets the 3<sup>rd</sup> Tuesday of the month at 11:30 a.m.

### SUPPORT GROUPS for PLWHs

|                                     |          |
|-------------------------------------|----------|
| Circle of Recovery                  | 353-8990 |
| Healing Men and Women               | 356-1612 |
| Helping Hands                       | 412-4290 |
| Beacons of Hope                     | 739-7005 |
| Positive Attitudes                  | 704-2394 |
| Positive Tomorrow (ages 13-23 only) | 389-3857 |
| R.O.S.E. (Women only)               | 253-1886 |
| T.H.O.R.N.S.                        | 253-1292 |

## **AREA 4 HIV TESTING AND COUNSELING SITES**

### **CLAY COUNTY**

Clay Behavioral Health Center

3292 County Road 220, Middleburg 291-5561 x-2164

FL Dept. of Health – Clay County

3229 Bear Run Blvd., Orange Park 529-2852

### **NASSAU COUNTY**

Florida Community Prevention Center

96098 Victoria's Place, Yulee 321-4097

FL Dept. of Health – Nassau County

1620 Nectarine Street, Fernandina 530-6647

86014 Pages Dairy Road, Yulee 530-6647

45377 Mickler Street, Callahan 530-6647

Sutton Place

463142 State Road 200, Yulee 226-8280 x-441

### **ST. JOHNS COUNTY**

FL Dept. of Health – St. Johns County

200 San Sebastian View, St. Augustine 209-3250 x-1071

### **What to Bring to Your Appointment**

The eligibility specialist will ask you to bring in several things to complete your financial determination for Ryan White services.

- Your photo ID or passport.
- Proof of Florida residency. This could be a Florida driver's license or Florida photo ID card, a mail receipt, utility bill, bank statement, rent or lease agreement in your name.
- Proof of income.
- If employed, you will need check stubs for the past 3 months.
- If unemployed, you will need either an SSA/SSI award letter, a Retirement letter, unemployment compensation, Food Stamp award letter, cash assistance letter, or a letter of support.
- If married, you'll need proof of spouse's income and any other household income.
- Proof of insurance coverage (an insurance card or the details of the benefits offered).
- Statement from your employer stating whether insurance is or is not offered. This Statement must be on business letterhead.
- A copy of your current prescriptions and labs. They should be less than six months old.
- Your proof of positivity.

**RYAN WHITE SERVICES**  
**Offered in Northeast Florida**

**AIDS Pharmaceutical Assistance:** Local pharmacy assistance that provides HIV medications to clients.

**Ambulatory / Outpatient medical care:** Services rendered by a physician or medical staff in an outpatient setting, such as doctor's office or clinic. Does not include services received in an Emergency Room.

**Emergency Financial Assistance:** Emergency expenses related to medication when no other resources are available.

**Financial Eligibility:** Enrolls new clients in the Ryan White program and processes recertifications (done annually).

**Food Bank:** Actual food or meals; may include gift cards to purchase food and hygiene items.

**Health Education/Risk Reduction:** Educates clients about HIV transmission and how to reduce risk.

**Health Insurance Premium and Cost-Sharing Assistance:** Helps Ryan White clients who have private health insurance, either through an employer, or through Medicaid or Medicare. Assists clients with making their monthly premium payments, their office co-payments, and deductibles.

**Home & Community-Based Health Services:** Includes durable medical equipment, home health aide, and personal care services in the home. (Nursing homes and LTC facilities are not included.)

**HOPWA (Housing Opportunities for Persons with AIDS):** Provides housing and emergency utility assistance.

**AREA 4 HIV TESTING AND COUNSELING SITES**

**DUVAL COUNTY**

**JASMYN**

924 Peninsular Place 389-3857

Magnolia Health Center  
5300 N. Pearl Street 353-2130

Northwest Behavioral Health  
2392 N. Edgewood Avenue 781-7797 x-430

River Region Human Services  
382 Park Street 899-6300 x-4463  
3101-1 Justina Road 745-3063  
610 N. Julia Street 379-2066

UF CARES – part of UF Health of Jacksonville  
655 W. 8<sup>th</sup> Street 244-3394

Unitarian Universalist Church  
7405 Arlington Expressway 725-8133

University of North Florida Health Promotion  
1 UNF Drive 620-1550

## AREA 4 HIV TESTING AND COUNSELING SITES

If you or someone you know would like to be tested for HIV, please contact or visit one of the following sites:

### DUVAL COUNTY

#### APEL

1225 W. Beaver Street                      353-2514

#### AHF

2 Shircliff Way, Suite 900                      381-9651

#### Community Rehab Center

623 Beechwood Street                      358-1211

#### FL Community Prevention Center

40 E. State Street                      353-2508

#### FL Dept. of Health Beaches Family Health Clinic

2344 3<sup>rd</sup> Street S., Jax Beach                      253-2096

#### FL Dept. of Health Comprehensive Care Clinic

515 W. 6<sup>th</sup> Street                      253-1040

#### FL Dept. of Health South Jax Primary

3225 University Blvd. S., #101                      253-2180

#### FL Dept. of Health Wesconnett Family Health

5150 Timuquana Road                      253-2274

#### Gateway Community Services

555 Stockton Street                      387-4661 x-1057

#### I. M. Sulzbacher

611 E. Adams Street                      394-1356 x-8106

## RYAN WHITE SERVICES

### Offered in Northeast Florida

**Legal Services:** Includes HIV-related representation for permanency planning, discrimination, wills, power of attorney, social security, etc.

**Medical Case Management:** Services provided by a qualified case worker to link clients with health care, psychosocial, and other services.

**Medical Nutrition Therapy:** Service provided by a licensed registered dietitian; includes nutritional supplements.

**Medical Transportation Services:** Provides bus passes or gas cards to a client, in order for client to make HIV medical and dental appointments and who are not eligible for Medicaid transportation.

**Mental Health Service:** Psychological and psychiatric treatment and counseling services in either an individual or a group setting.

**Oral Health:** Dental services that include cleanings, fillings, x-rays, extractions, etc.

**Outreach Services:** To help PLWHs who are not currently in care get re-linked to care and services, and to help identify people with unknown HIV status.

**Psychosocial Support Services:** Individual and support groups.

**Substance Abuse Services:** Treatment to address substance abuse problems in a residential health service setting.

**Transitional Housing Services:** Short-term assistance to support emergency, temporary or transitional housing.

**AIDS PHARMACEUTICAL ASSISTANCE**

|                            |                               |          |
|----------------------------|-------------------------------|----------|
| FL Dept. of Health – Duval | 515 W. 6 <sup>th</sup> Street | 253-1040 |
| CAN Community Health       | 4615 Philips Hwy              | 508-0710 |
| AHF                        | 2 Shircliff Way               | 381-9651 |

**AMBULATORY/OUTPATIENT MEDICAL CARE**

|                            |                               |          |
|----------------------------|-------------------------------|----------|
| AHF                        | 2 Shircliff Way               | 381-9651 |
| FL Dept. of Health – Duval | 515 W. 6 <sup>th</sup> Street | 253-1040 |
| UF CARES                   | 655 W. 8 <sup>th</sup> Street | 244-2120 |
| CAN Community Health       | 4615 Philips Hwy              | 508-0710 |

**FINANCIAL ELIGIBILITY**

|                            |                               |          |
|----------------------------|-------------------------------|----------|
| CAN Community Health       | 4615 Philips Hwy              | 508-0710 |
| FL Dept. of Health – Duval | 515 W. 6 <sup>th</sup> Street | 253-1040 |

**FOOD BANK**

|                           |  |          |
|---------------------------|--|----------|
| Lutheran Social Services  | 4615 Philips Hwy   | 739-7005 |
| NFAN                      | 2715 Oak Street  | 356-1612 |
| Feeding Northeast Florida | <a href="http://www.feedingnefl.org">www.feedingnefl.org</a> | 513-1333 |

**HEALTH INSURANCE PREMIUM ASSISTANCE**

|      |                 |          |
|------|-----------------|----------|
| NFAN | 2715 Oak Street | 356-1612 |
|------|-----------------|----------|

**LEGAL SERVICES**

|                             |                  |                 |
|-----------------------------|------------------|-----------------|
| Jacksonville Area Legal Aid | 126 W. Adams St. | 356-8371 x- 360 |
|-----------------------------|------------------|-----------------|

**MEDICAL CASE MANAGEMENT**

|                          |                               |          |
|--------------------------|-------------------------------|----------|
| Lutheran Social Services | 4615 Philips Hwy              | 739-7005 |
| NFAN                     | 2715 Oak Street               | 356-1612 |
| UF CARES                 | 655 W. 8 <sup>th</sup> Street | 244-2120 |
| AHF                      | 2 Shircliff Way               | 381-9651 |

**MEDICAL NUTRITION THERAPY**

|                          |                               |          |
|--------------------------|-------------------------------|----------|
| Lutheran Social Services | 4615 Philips Hwy              | 739-7005 |
| UF CARES                 | 655 W. 8 <sup>th</sup> Street | 244-2120 |
| NFAN                     | 2715 Oak Street               | 356-1612 |

**MENTAL HEALTH SERVICES**

|                              |                               |          |
|------------------------------|-------------------------------|----------|
| FL Dept. of Health – Duval   | 515 W. 6 <sup>th</sup> Street | 253-1040 |
| Lutheran Social Services     | 4615 Philips Hwy              | 739-7005 |
| CRC (Community Rehab Center) | 623 Beechwood St              | 358-1211 |

**ORAL HEALTH**

|                            |                               |          |
|----------------------------|-------------------------------|----------|
| FL Dept. of Health – Duval | 515 W. 6 <sup>th</sup> Street | 253-1287 |
| CAN Community Health       | 4615 Philips Hwy              | 508-0710 |

**OUTREACH SERVICES**

|                            |                               |          |
|----------------------------|-------------------------------|----------|
| CAN Community Health       | 4615 Philips Hwy              | 508-0710 |
| FL Dept. of Health – Duval | 515 W. 6 <sup>th</sup> Street | 253-1040 |
| Lutheran Social Services   | 4615 Philips Hwy              | 739-7005 |
| NFAN                       | 2715 Oak Street               | 356-1612 |
| UF CARES                   | 655 W. 8 <sup>th</sup> Street | 244-2120 |
| AHF                        | 2 Shircliff Way               | 381-9651 |

**SUBSTANCE ABUSE SERVICES - RESIDENTIAL**

|                         |                      |          |
|-------------------------|----------------------|----------|
| Gateway Community Svs.  | 555 Stockton St.     | 387-4661 |
| River Region Human Svs. | 3901 Carmichael Ave. | 899-6300 |

**TRANSITIONAL HOUSING SERVICES**

|                          |                  |          |
|--------------------------|------------------|----------|
| Lutheran Social Services | 4615 Philips Hwy | 739-7005 |
|--------------------------|------------------|----------|

The following services are prioritized and funded. Please talk with your Case Manager for more information about these services.

**Emergency Financial Assistance**

|                            |                               |          |
|----------------------------|-------------------------------|----------|
| FL Dept. of Health – Duval | 515 W. 6 <sup>th</sup> Street | 253-1040 |
| CAN Community Health       | 4615 Philips Hwy              | 508-0710 |
| AHF                        | 2 Shircliff Way               | 381-9651 |

**Health Education/Risk Reduction**

|                          |                  |          |
|--------------------------|------------------|----------|
| Lutheran Social Services | 4615 Philips Hwy | 739-7005 |
|--------------------------|------------------|----------|

**Home & Community-Based Health Services**

|                          |                  |          |
|--------------------------|------------------|----------|
| Lutheran Social Services | 4615 Philips Hwy | 739-7005 |
|--------------------------|------------------|----------|

**HOPWA**

|                          |                  |          |
|--------------------------|------------------|----------|
| Lutheran Social Services | 4615 Philips Hwy | 739-7005 |
| NFAN                     | 2715 Oak Street  | 356-1612 |

**Psychosocial Support Services**

|                          |                  |          |
|--------------------------|------------------|----------|
| Lutheran Social Services | 4615 Philips Hwy | 739-7005 |
|--------------------------|------------------|----------|